

**1) Visa On Arrival – is that free now also in Manado**

Yes, If you stay not longer then 30 days in Indonesia, you do not need to pay for the VOA in Manado , since April 2016. If you are planning to stay longer, until 60 days and you do not have a 60 Visa yet, you need to pay the VOA in manado and extend it then at the Immigration. That is some time a bit fuzzy, thats why we recommend for a Stay longer then 30 Days, organize you Visa at Home.

Also the Airport Taxes are Gone. No need to pay at Airport in Indonesia anymore !!

**2) How does is work with the Transfer?**

Our driver awaits you at the Airport or any confrimed meeting Point and time and will bring you to our Transfer Boat Harbour at Pantai Surabaya Likupang. He will has a Sign with you name.

From the Airport Manado its a 1 hour drive and then between 20 – 30 min with the boat

Latest transfer / pick up is 7 pm from manado, but also this is weather depending.

**3) What if i am landing later then 7 pm in manado?**

Please check into a hotel then , e.g. Novotel Manado which is in Airport area. We will pick you up next Morning from there, Time to be confirmed.

**4) After or Before Bluebaydivers i will be in a Lembeh or a Bunaken Resort. How does that work?**

Please inform us with booking, where you are ( best with contact name and phone number ) and we will contact he resort 1-2 days before to orga pickup place and time

**5) How are the Bunagalows or Sunshine cabins equiped, Towel, moskito net?**

The Bungalows in in the Resort have shower ( mandi) and beach Towels, as well as Moskito Nets, Hammocks, refill drinking Water. At Sunshine we do not need Moskito net, but Towels for Shower and Beach/Dive are of course available. All Sunshine Cabins have an individual Bathroom with shower.

**6) Do i need INT Adapter?**

Not with bluebaydives and Sunshine, all our Tanks have INT/DIN valves and you can use your DIN reg without Adapter.

**7) Internet or Wifi?**

We do not have wifi at Sahaung because our guests mostly want to OFFLINE for holiday. Anyway, if you need, you can buy yourself a TELKOMSEL SIMPATI card at airport , activate it in the shop and you can use Internet then via you Smart Phone at the Island ( if connection is available).

**8) Laundry Service?**

Our Laundry Lady and Housekeeping provide you a Laundry Service, out of charge. But please be aware, because of eco-reason, we washing our landry with hand – manualy – to safe water.

**9) Payments – you accept Credit cards?**

We are sorry, we do not accept credit cards Payment at Sahaung Island. We ask you with confirmed Booking for a minimum deposit 30% of the total amount. You can transfer us more, to save bank fees or you settle the Payment here, at check out, in CASH EUR or IDR. We do have a Save, where you can deposit ouy Safety Box during your stay at Sahaung.

Cancellation und NO Show Policy	
more the 90 Days before Stay within 90 days before stay within 61 days before stay No Show	no fee 30 % Fee full charge full charge
SUNSHINE with in 90 days before stay	full charge
BOOKED DIVES can not be Refunded	

... not used booked dives from the dive package can not be refunded during or after the the stay  
 ...Special circumstances may be reviewed at the discretion of the Management.  
 ... Payment Extra or additionaly costs at Sahaung / Sunshine in Cash only

### 10) How are the Prices for Extras, like Drinks or Entrance Fees?

Water, as well as Tea and Coffee are included. . All other Softdrinks are out of canes we charge 20.000 idr, just for the way back to recycling.

Some Examples for the Costs for the Alcoholic Drinks from our Bar:

Beer = 50.000 idr per Bottle

Drunk coco = 70.000 idr

Gin Tonik = 100.000 idr

Coktails = 130.000 idr

Wine ( white or red) = 25 EUR

Our APA KA BAR is an Open Bar, if you bring your own liquors ( max 1 l per person), you can store it here and ask the Bar Man to write your Name at the Bottle.

The Bangka Conservation Fund will ask for a "mandatory donation" at the end of your stay 100.000 idr per person, to help financially in the fight agains illegal mining or oter conservation Projects at Bangka. If you have Questions on this, we are happy to explain once you are here.

Bunaken entrance fee is 100.000 idr as well and Surcharges for the Lembeh or Bunaken Trips you can find at our Web site under PRICES .

### 11) I need Rental Equipment, is that a Problem?

No, of course not. We have plenty of Rental Sets for all common Sizes, as well as Computer and Torches. The Prices for Rental EQ you find at our Web site under PRICES.

**Thank you for diving with us!!**

PT Blue Bay Divers  
 Sahaung Island, Desa Lihunu, Likupang Timur  
 P.O. BOX 1465, Manado, North Sulawesi, Indonesia  
 eMail: [info@bluebaydivers.de](mailto:info@bluebaydivers.de)  
 Internet: [www.blue-bay-divers.de](http://www.blue-bay-divers.de)  
 Tel/SMS: +62 81 340 28 6000